



MESSAGE FROM MAYOR BROOME

As we continue to navigate our recovery from the recent severe weather, I wanted to connect with our community to ensure you have the knowledge, tools, and assistance you need to move yourselves and your families forward. After a flood, the process of recovery might seem daunting, especially when we have all gone down this path before.

We know that recovery will take time, but Baton Rouge is a resilient community, and we are truly on this road to recovery together.

In the document below you will find a wealth of information on next steps, recovery resources, and important contact information. I encourage all of our residents to utilize this information.

Our community has been through this before, and I know we will recover as a resilient community. Please know that your recovery is my priority, and you are all in my thoughts throughout this process.



REGISTER WITH THE AMERICAN RED CROSS BY CALLING 1-800-REDCROSS

1. DOCUMENT YOUR DAMAGE

Before you start cleaning up, make sure to document all your structural and interior damage. Learn more at www.floodsmart.gov. Once you file a claim, your flood insurance policy will help your recovery efforts.



2.



COMPLETE THE DAMAGE ASSESSMENT SURVEY

All citizens who sustained damage to their homes in the weather event need to complete a damage assessment survey in order for the parish to secure the federal support. The survey can be completed at brla.gov/emergency

Deadline: June 1, 2021

3. FILE A CLAIM

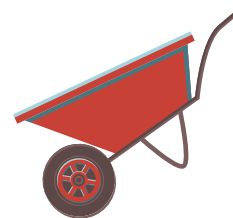
When it is safe to return to your home, report your loss immediately to your agent or insurance company. Ask if you can get an advance payment to help you start recovering. This is also a good time to clarify your flood insurance coverage limits and what your policy covers. If you are not sure how to contact your agent or insurance company, call the FEMA Mapping and Insurance eXchange (FMIX) 877-336-2627.



4. ASSISTANCE WITH GUTTING YOUR HOME

If you need assistance with gutting your home, please visit **CRISISCLEANUP.ORG** or call the hotline at **844-965-1386**

Call the number above to connect with volunteers from local relief organizations, community groups and faith communities who may be able to assist you. All services are free.



This hotline will remain open through June 4, 2021.



RED ST/CK
READY



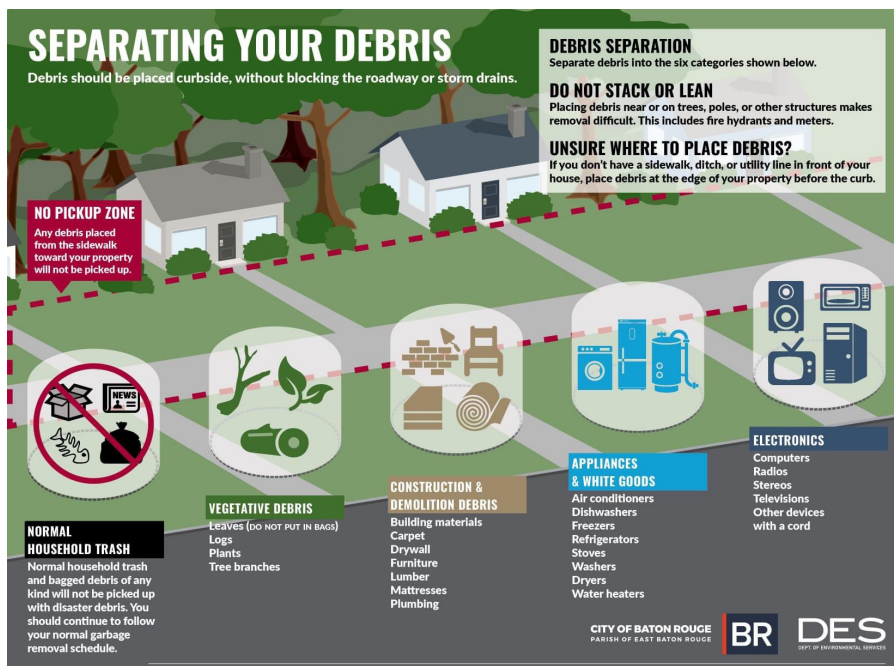
STAY CONNECTED
BRLA.GOV/EMERGENCY

MANAGING DEBRIS

Please begin taking your debris to the curb outside of your home, trucks will be out 7 days a week. The areas that were hit the hardest from the flash flooding and will be serviced first are:

- Morning Glen
- Village St. George
- Jefferson Terrace (East of Cal near Claycut Bayou)
- West side of Sherwood Forrest Blvd. along Jones Creek
- Westminster
- East side of Sherwood Forest Blvd.
- Area west of Bayou Fountain (Bluebonnet to Staring - to Nicholson Dr.)
- Homes scattered in between

Trucks will make several passes through neighborhoods. Please continue to bring your debris out to the curb as you are able.



Follow @TheCityOfBatonRouge on Facebook, @TheCityOfBR on Twitter, and stay tuned on Nextdoor for updates about debris pick-up.

RECOVERY SUPPORT

211 - Recovery support

311 - Report downed trees

Emergency Rental Assistance EBR Emergency Solutions - 225-529-0504 or <https://ebremergency solutions.com/> For assistance with any call 1-800-REDCROSS
In the case of an emergency, **call 911.**

American Red Cross

866-438-4636

Animal Carcass Removal

888-721-4372

Animal Control Services

225-389-5000

Entergy

800-90UTAGE (968-8243)



FOOD DISTRIBUTION CENTERS

Bethany Church - Baker Campus

13855 Plank Rd. Baker, LA. 70714

Tara High School

9002 Whitehall Ave. Baton Rouge, LA. 70806

Geo Prep Mid City

1900 Lobdell Blvd. Baton Rouge, LA. 70806

Jesus Name Restoration Ministry

10362 Ave. D Baton Rouge, LA. 70807

